Public Transportation Division: Hurricane Matthew

Debbie Collins

November 15, 2017
Early Steps of Event

- Started polling transit systems to see if they were operating and their needs
- PTD staff manned State EOC
- Leah Russell, USDOT, Regional Emergency Transportation Representative. ESF-1 arrived with team in first few hours – included Region VI staff (Robert Buckley and Chris White)
Key Points
- Governor to host Congressional delegation at SEOC to discuss recovery on Monday, October 24, 2016
- Over 1,000 federal partners are in state working on recovery
- Water system issues continue in Robeson & Brunswick Counties
- Priority on securing temporary housing for displaced families
- All rivers forecast to return below flood stage by OCT 24

MATTHEW Recovery Stats
- 27 fatalities
- 13 open shelters with 712 occupants
- 4,250 damaged homes awaiting inspection
- 31,411 damaged homes inspected
- 1,045 households currently in transitional sheltering assistance
- 37 counties approved for federal/state assistance
- 13 Disaster Recovery Centers (DRCs) open – Goldsboro, Greenville, Fayetteville, Kinston, Lillington, Rocky Mount (2x), Smithfield, Snow Hill, Tarboro, Vanceboro, Wilson, Windsor & 807 customers served by DRCs
- 51,242 residents registered with FEMA for federal and state assistance
- $39.4 million in federal disaster grants approved for homeowners and renters
- $16.6 million (estimated recovery costs)
- $4.1 million (state cost-share)
Hurricane Matthew flooding – Oct. 8, 2016 Smithfield, NC
Advance warning & opportunity to prepare
Lumberton – first disaster recover center (DRC) as 50 miles away
Rescue teams evacuated victims to nearest fire station. JCATS transported evacuees to shelters. Flooded roads complicated transportation, requiring more communication.
Hurricane Matthew
• Assigned a USDOT Emergency Support Functions 1 (ESF-1) team (Leah Russell)
• Received Mission Assignment Funding of $1M - FEMA only pays for evacuation; not recovery
• Protocol for future evacuation events

Western Wild Fires
• Transported fire fighters

Natural Disasters
October 2016
Mission Assignment Reimbursements

- Set up Mission Assignment in TrAMS
- Created a payment form acceptable to FTA
- Hired a consulting team to help gather costs
- Provided support any way possible – shifting vehicles, operators, ...
NORTH CAROLINA
Department of Transportation

DISASTERS / EMERGENCIES
PREPARATIONS: BEFORE AND AFTER

JULY 10th, 12th, 13th 2017
OBJECTIVE - PETE

P - PLAN WELL

E - EQUIP WELL

T - RAIN WELL

E - EXERCISE WELL
NCDOT-PTD REQUIREMENTS:

1. Emergency contact name and phone number (update as necessary)
2. Give MDS a copy of Emergency Plan
3. County Emergency Management Director on Transit Advisory Board – update an annual contract that includes on duty and off duty rate for transportation

NATIONAL or STATE DECLARED EMERGENCIES

1. PTD will send out emails for updates. Please respond to the emails and keep the person sending the emails informed of your operating status daily OR when it changes (typically Tammy Montanez). Best practice during Matthew – include PTD on communications list of service updates
   - PTD keeps FTA and the State Emergency Operations Center updated
NCDOT-PTD REQUIREMENTS:

LOCAL EMERGENCIES
1. Contact MDS in the event of a local emergency situation OR ANY SERVICE DISRUPTION.
2. Contact MDS if use vehicles for something other than transit service
3. Contact MDS with service cancellation(s), purpose and proposed length of time
4. Contact MDS when service resumes
Connecting for Success: Public Transportation During Evacuations

NC Division of Emergency Management
Michael A. Sprayberry, Director

September 26, 2017
The Friday Center—Chapel Hill, NC
Voluntary Evacuations

- Work with local officials to determine transportation needs
- Expect to handle service animals of all authorized types (dog and miniature horse only)
- Influx of equipment use will lead to additional maintenance needs
Mandatory Evacuations

- Park-n-Ride and other lots will quickly fill up
- You will be asked to establish embarkation stations
- You will be asked to create routes on the fly to assist those that cannot self-evacuate
- You will be asked to transport outside of your normal area of operation
- You will be asked to prepare and share manifests
Thank you!

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